

URx FREQUENTLY ASKED QUESTIONS (FAQs)

Q: Why are we changing drug plans?

A: We spend more for prescription drugs than we spend on hospitalization or for doctors. Unfortunately we aren't getting the best results we can from our prescriptions. URx is designed to focus on the best health outcomes while helping people manage their prescription drug choices and costs.

Q: What does this mean to me?

A: You will still be able to get all the prescriptions you and your doctor choose from the same pharmacies you presently use. The State Plan will contribute to the cost of the prescriptions based on the best scientific and medical evidence. The better the drug treats the medical condition, the more the State Plan will pay toward the total cost.

Q: What does the Class A-F grouping of drugs mean?

A: A list of drugs called a formulary was developed by Montanans (doctors, pharmacists, and consumers along with the University of Montana Skaggs School of Pharmacy). They were assisted by researchers from the University of Massachusetts Medical School and their affiliates. They looked at the scientific research and medical studies on prescription drugs and graded them from A to F. Drugs with a higher grade have better health outcomes and will cost you less.

Q: How will I know what the State Plan will pay toward my drug?

A: You will need to know what class your drug falls into. On September 1, 2009 the drug list with class groupings will be available for you to access via the internet. You may also call the telephone numbers listed below for assistance. We will be holding meetings about URx around the state in August through October and you will be invited to attend these meetings.

Q: How do I get help?

A: Below is contact information you can use to learn more and receive help.

URx Website

www.urx.mt.gov or e-mail askurx@mt.gov

General Information

URx (powered by MedImpact)

1-888-648-6764 / (available after 9/1/2009)

Benefits and Payment Questions

State Health Care & Benefits

1-800-287-8266 (toll free)

406-444-7462 (Helena area)

Ask-a-Pharmacist

1-888-5-ASK-URX (527-5879) / (available after 9/1/2009)

